

Sub : Details of withheld cases of USO claim of  
Rs. 18.09 Crores

DDG (RN)

D. No. 168

Date..... Sir, 3/3/09

In response to your D.O. letter No. USO-3/2008-09/BSNL/MISE dtd. 12/02/2009 regarding details of withheld cases of USO claims, para wise reply in respect of Assam Telecom Circle is as below :

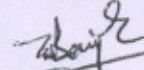
1. All USO claims of Assam Telecom Circle are being submitted along with valid relevant documents. The old cases requiring documents as intimated by the Jt. CCA vide his letter No. ASM/CCA/USO/61 dtd. 29/05/2007 have been resolved by submitting the relevant records.
2. This problem of mismatch in billing records was resolved by submitting SRC / bills retrieved from the DOTSOFT. It is reported by the Jt. CCA, Assam that there are still some mismatch in records, details of the same have not been received by us so far. The case is being pursued by our office (vide letter No. PLRD/USO/Claim/08-09/23 dated 26/08/2008 issued by DGM (Plg) Assam Telecom Circle).
3. The USO claims are being submitted by this office every Qtr for about 26,000 RCP/VPTs and more than 94,000 RDELs. Some mismatch has been reported verbally. In the absence of details of discrepancy (awaited from the CCA office), the task of 100% matching is not possible.

It is strongly felt that our whole claim should not be held up for a few mismatches. Claims should be promptly disbursed to the extent there is no dispute / objection. Then, the remaining portions of the claims can be examined in detail. But the approach followed here is rather high handed. In contrast, the CCA office in Delhi & in Kolkata either furnishes promptly the objection details or is allows the claim.

Hope the BSNL / CO would help us in this regard. Of course our Endeavour to improve the matter would continue.

With regards,

Yours Sincerely,

  
21/2/09

{ N. N. BANERJEE }

[CCMT Assam Telecom Circle]

DY. No. 757 /Jt, DDG (GP)

Dated 3-3-09